



joinedupthinking

JUT – Stand out and reach your potential

Privacy Policy

Our Contact Details:

Name: Joined Up Thinking JUT CIC

Phone Number: 0333 9398623

E-mail: info@joinedupthinkinguk.com

Web: www.joinedupthinkinguk.com

Type of personal information we collect

We currently collect and process the following information:

- Personal identifiers, contacts and characteristics (for example, name, contact details and ethnicity.)

How we get the personal information and why we have it

Most of the personal information we process is provided to us directly by you for one of the following reasons:

- Employment or voluntary work application
- Register on one of our Event, programmes, projects or workshops
- Request to be mentored or be a recipient of our telephone befriending service
- Enable us to comply with our legal and regulatory obligations

We also receive personal information indirectly, from the following sources in the following scenarios:

- Collaborating or partnering organisations

We use the information that you have given us in order to provide you with a suitable service as a client, beneficiary, volunteer or staff.

We may share this information with collaborating or partnering organisations only when it is relevant and essential to the services we provide collectively.

Under the General Data Protection Regulation (GDPR), the lawful bases we rely on for processing this information are:



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(a) Your consent. You are able to remove your consent at any time. You can do this by contacting our administrator at info@joinedupthinkinguk.com or 03339398623.

(b) We have a contractual obligation.

(c) We have a legitimate interest.

How we store your personal information

Your information is securely stored on a secure cloud based system, which is in compliance with the GDPR and kept a month following your enquiry or up to 6years depending on the nature of your communication with us. Most information we collect are stored electronically, therefore we will dispose your information by deleting all online records. Whereby information is collected by paper, we discard of all information by using a secure shredder and disposal service.

Your data protection rights

Under data protection law, you have rights including:

Your right of access - You have the right to ask us for copies of your personal information.

Your right to rectification - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal information in certain circumstances.

Your right to restriction of processing - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

Your right to object to processing - You have the the right to object to the processing of your personal information in certain circumstances.

Your right to data portability - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.



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You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us at info@joinedupthinkinguk.com or tel: 03339398623 you wish to make a request.

How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us at info@joinedupthinkinguk.com or tel: 03339398623.

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Helpline number: 0303 123 1113

ICO website: <https://www.ico.org.uk>